



MAINE
COMMUNITY BANK

July 25, 2025

Important Update Regarding Your Account Number(s)

Dear Customer,

We're writing to inform you of a small but important update to your account number(s) that will be effective as part of our upcoming systems integration on **Monday, August 25, 2025**.

What's changing?

As we unify our systems to bring you enhanced digital banking features and functionality, we are making a necessary update to account numbers for both deposit and loan accounts by reducing them from 11-digits to 10. This change involves a simple update to *remove a zero* from your account number.

- **No changes are needed for your debit card—transactions tied to your debit card will continue as usual.**
- Both your old and new account numbers will work following the transition, but we encourage you to start using your new account number(s) as of August 25.

NO IMMEDIATE ACTION REQUIRED

This update will happen automatically and will not affect your account access or transactions in any way.

When does this take effect?

- Your new 10-digit account number(s) will go into effect on **Monday, August 25**. Until then, please continue using your current 11-digit number(s).
- Your updated account number(s) will be reflected on your statements beginning August 25.

Going forward

Beginning August 25, we recommend updating your account number(s) wherever they are used, including:

- **Direct deposits** (e.g., payroll)
- **Automatic payments** (e.g., utility bills, subscriptions, loan payments)
- **Checks** (the next time you reorder)

We've included visual examples and more details on the following page to help guide you through this update. If you have questions, please call or visit your local branch—we're here to help.

Thank you for your continued trust and for being part of the Maine Community Bank family.

Sincerely,



Steve deCastro
Chief Executive Officer



Jeanne Hulit
President



A simple update to your account number(s).

Effective August 25, 2025



What's changing:

As part of our upcoming systems integration, we're making a necessary update to account numbers for both deposit and loan accounts by *removing a zero*. This small but important update will help bring you an enhanced online and mobile banking experience beginning **August 25**.

Deposit Accounts (Checking, Savings, Money Market, CDs, etc.)	Loan Accounts (Mortgages, HELOCs, Business Loans, Personal Loans, etc.)
11-digit deposit account numbers will become 10-digits by removing the second digit , which is always a zero.	11-digit loan account numbers will become 10-digits by removing the fifth digit , which is always a zero.
Example: <i>If your current 11-digit account number is...</i> 10234567899 <i>Your updated 10-digit account number will be...</i> 1234567899	Example: <i>If your current 11-digit account number is...</i> 12340567899 <i>Your updated 10-digit account number will be...</i> 1234567899

When does this take effect?

- Your new 10-digit account number(s) will go into effect on **Monday, August 25**. There is no immediate action required—**this update will happen automatically and will not affect your account access or transactions in any way.**
- Any transactions tied to your debit card will continue as usual.
- Your account number(s) will be reflected on your statements beginning August 25.

Going forward, use your updated account number(s)

Both your old and new account numbers will work following the transition. Beginning August 25, we recommend updating your account number wherever it is used, including:

- **Direct deposits** (e.g., payroll)
- **Automatic payments** (e.g., bills, payments, subscriptions)
- **Checks** (the next time you reorder)



Questions?

If you have questions, please call or visit your local branch. Visit maine.bank/locations-hours.